

Utility Tax FAQs

What are the taxes I see on my electric and/or gas bills?

These are taxes based on your consumption of the respective electricity or gas services.

What are the City tax rates for electricity and gas services?

As a result of legislation adopted by the 2000 Virginia General Assembly, the city tax rates are based on the per kilowatt hours (KwH) of electricity and per hundred cubic feet (CCF) of gas services consumed each month. The following table contains the current city tax rates for each respective service by service category (residential, commercial, industrial).

Type of Service	Electricity	Gas
Service Category	Per Kilowatt Hrs (KwH)	Per Hundred Cubic Ft (CCF)
Residential	\$1.40 plus 0.015116; Maximum = \$4.00	\$1.78 plus \$0.10091; Maximum = \$4.00
Commercial (small volume)	\$2.75 plus \$0.016462 (8,945Kwhs) + \$0.002160 KwHs > 8,945	\$2.88 plus \$0.1739027
Commercial (large volume)		\$24.00 plus \$0.07163081
Industrial	\$2.75 plus \$.119521 (1,242Kwhs)+ \$0.001837 KwHs >1,242	

What are the taxes I see on my telephone and cable television bills?

There are several taxes that appear on these bills. Some are local, some state and some federal, depending on the service. Effective January 1, 2007, there is a 5% Communications Tax on communications related services, such as telephone, television, satellite and other such services. These taxes are assessed and collected by the Commonwealth of Virginia, Department of Taxation and remitted to local governments based on a formula established in 2006 by the Virginia General Assembly.

I do not live in the City. Why are City related taxes appearing on my bill?; Or, I live in the City but see taxes for other localities, such as Chesterfield County and Henrico County, on my bill. Why?

In either of these situations, we recommend you do the following:

- (1) Contact the service provider to have them make correct your records in their system, where appropriate; and
- (2) Contact our Assessment Office, at **804-646-6700**, to enable us to determine if this is an isolated situation applicable to you, if there are other customers who live in your area to whom this applies and make the necessary contacts with other localities and/or the Virginia Department of Taxation to have tax revenues that may have been incorrectly remitted to another locality instead of the City of Richmond.

What is the E-911 tax?

The E-911 tax is a consumer tax on the user of the service to support the local costs of providing the enhanced 911 service for emergency services, e.g. police, fire, etc. These funds are used for both personnel and infrastructure costs, e.g. computers, debt service, programs, etc. that are needed to support the E-911 Service.