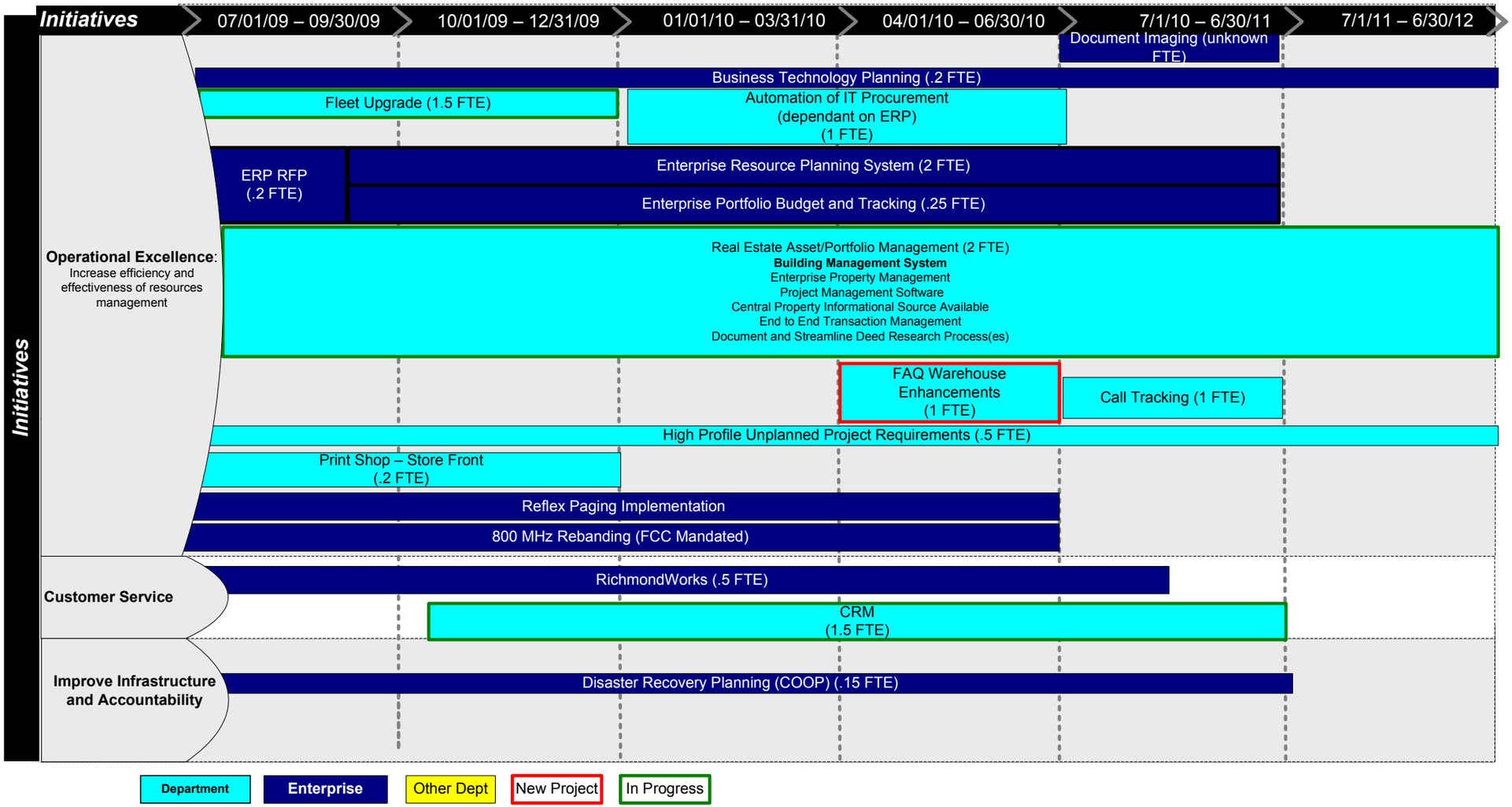Department of General Services – Business Technology Roadmap