
DID YOU KNOW...

- **In 95% of emergencies, bystanders or victims themselves are the first to provide emergency assistance or to perform a rescue.**
- In the aftermath of a large disaster, it may take up to 72 hours for outside assistance to reach your community.
- Experience proves that basic training in emergency preparedness and disaster survival improves the ability of citizens to survive until assistance arrives.

ADDITIONAL RESOURCES

The Virginia Department of Emergency Management
www.vaemergency.com

Get a kit, Make a plan, Stay informed
www.readyvirginia.gov

The federal site devoted to promoting preparedness
www.ready.gov

Offers public education, training and volunteer opportunities to support community and family safety
www.citizen corps.gov



HOW DID YOU DO?

"D" is the best answer to all these questions. If you answered "D," you are as prepared as you can reasonably be.

If you answered "C" to most questions, you're on the right track, but still not prepared enough. If you answered "A" or "B" to most questions, you and your family may face serious risk if an emergency occurs.

NUMBERS TO KNOW

City of Richmond

Emergency.....911
One Call City Hall.....311
Citizens' Assistance.....(804) 646-4357

Non Emergency

Police.....(804) 646-5100
Fire.....(804) 646-2500

Utility Services

Natural Gas, Water, & Sewer...(804) 644-3000
Dominion Virginia Power.....1-888-667-3000

Other Government Services

Public Works.....(804) 646-0999
Health Department.....(804) 646-6850
Social Services.....(804) 646-7212
Hispanic Liaison Office.....(804) 646-0145

OFFICE OF EMERGENCY MANAGEMENT

Call: (804) 646-2504

Email:

askemergencymanagement@Richmondgov.com

CITY OF RICHMOND OFFICE OF EMERGENCY MANAGEMENT

EMERGENCY PREPAREDNESS

How Ready Are You?

Take this simple quiz and find out!



“ONE City Our CITY”

www.richmondgov.com

PREPAREDNESS QUIZ

For each situation, mark which response **BEST** represents how you would react.

If the power went out during the evening, I would:

- A. Sit in the dark, waiting for the power to come back.
- B. Light candles.
- C. Search the kitchen drawers for flashlight batteries; they've got to be in there somewhere.
- D. Know exactly where to find flashlights, battery-powered lanterns and fresh batteries.

If your home were without water for a day or two, you would:

- A. Drink soda or juice and wash up at school or the office.
- B. Visit relatives or friends where we could take showers and use the bathroom.
- C. Check the bottled water on the basement shelf and try to remember how old it is.
- D. Drink and wash from a supply of bottled water that we replace every few months.

Your important papers and records are:

- A. Misplaced; I have no idea where they are.
- B. Scattered in various locations throughout the house.
- C. Filed in the home office.
- D. Secured in a water and fire proof box.



I have made the following arrangements for my pets:

- A. I have no plans. Why do I need them? They go wherever I go.
- B. I'd leave them at home with plenty of food and water.
- C. I'd take them with us, hoping I could find a shelter or hotel that will accept pets.
- D. I've made plans with family, friends and my vet to take them at a moment's notice.

In case of emergency, my children know:

- A. To trust me to take care of them. I don't want them disturbed by thinking about the bad things that can happen.
- B. How to call 911 and how to call me.
- C. That a list of emergency contacts is posted on the refrigerator.
- D. The family disaster plan, which includes someone to call if we're separated, meeting places and a home escape route.

During an emergency, I would depend on the following for information:

- A. My neighbors.
- B. The television.
- C. The Internet.
- D. A battery-powered radio.

If I suddenly had to leave my home for five days, I would:

- A. Hang out at the mall and wait to hear how long before we could return.
- B. Throw some clothes and necessities in a suitcase and take an impromptu vacation.
- C. Leave; then coordinate with family members or friends about what to do.
- D. Grab my emergency kit and follow the steps in my family preparedness plan.

My emergency kit is:

- A. I don't have one.
- B. A drawer with flashlights and batteries, bottled water in the basement and a first-aid kit in the bathroom.
- C. A bin with flashlights and batteries, bottled water, canned foods and a first-aid kit.
- D. Water to last three days, a battery-powered radio and flashlights with extra batteries; canned foods; a first-aid kit; extra medications; and a portable emergency "go" kit in the car.

If local authorities told me to evacuate, I would:

- A. Refuse to leave. Most "emergencies" don't turn out to be a big deal.
- B. Wait to see if the situation worsened, then decide.
- C. Wait for word from the Governor; he's the only one who can order an evacuation.
- D. Follow the advice of local responders to ensure my safety and theirs.

I've made the following plans for my elderly parents:

- A. Nothing specific. The authorities will take care of them.
- B. I would call them and together we'd decide what to do as the situation unfolds.
- C. We've agreed that they would call the nearest relative to come and get them.
- D. I've helped them assemble their own emergency kit, and we have an extended family plan for relocating them if they need to leave.



These questions were developed by the Federal Emergency Management Agency (FEMA).
